

D.) Terms & Conditions

'The Most Innovative Department Store in the World' Award 2025

1. Participation

By participating in the competition, you are agreeing to all the competition terms and conditions. The competition is being run by Fiduciary Heimatt Gruppe AG (HGAG) on behalf of the IGDS World Department Store Summit 2025 organiser. The cut-off date for the submission is 11th March 2025.

2. Eligibility

The competition is open to Department Stores only, from anywhere in the world. Each department store company can assign one of its stores to the contest.

By entering the competition, you confirm that you are eligible to participate and to receive any prizes that may be awarded to you.

Entry into this competition is completely free of charge. There is a limit of one entry per company, multiple submissions will be disqualified.

3. Jury

Our high-calibre jury carefully reviews and evaluates all competition entries. Under the leadership of jury chairman Adrien Seugé (L'Oréal Luxe), former department store CEOs, industry representatives and retail experts the winner and finalists will be crowned in a two ways decision-making process. The Jury's decision on any aspect of the competition is final and binding; no further correspondence will be made.

4. Trophies & Prizes

The prizes awarded will be Trophies and Certificates. The winner will get the chance to make a presentation on stage during the award ceremony.

The prizes are non-transferable and non-exchangeable, and no cash alternatives will be provided.

We reserve the right to substitute prizes of equal or greater value if circumstances beyond our control require doing so.

5. Announcing Winner and Finalists

The winner and finalists will be judged by an international jury and notified via telephone and email address provided prior to the award ceremony of 11th June 2025.

IGDS World Department Store Summit (IGDSWDSS) will make two attempts to contact the winner and finalists via email.

If the winner and/or finalists do not respond to the emails informing them of their win within 14 days of the second email, they forfeit their right to the prize, and IGDS World Department Store Summit (IGDSWDSS) reserves the right to select and notify a new winner and/or finalists.

6. Delivery of the Prize

The winner and finalists will be invited to the Official Award Dinner & Awards Ceremony scheduled for 11th June 2025 in Seoul where the prizes are to be delivered. If not attending, alternative collection or delivery arrangements can be made through mutual agreement.

7. Data Protection and Publicity

Any personal information provided when entering the competition will be used by IGDS World Department Store Summit (IGDSWDSS) for the purposes of administering the competition and for other purposes as specified in our Privacy Policy.

There will be neither any correspondence nor exchange nor information released to any third party about the winning participants and / or non-winning participants.

The winning and finalists' companies name and country of business will be announced on IGDS World Department Store Summit (IGDSWDSS)'s website and social media channel (LinkedIn).

8. Limitation of Liability

IGDS World Department Store Summit (IGDSWDSS) accepts no liability for any damage, loss, injury, or disappointment suffered by entrants because of participating in the competition or being selected as a winner/finalist.

9. General

IGDS World Department Store Summit (IGDSWDSS) reserves the right, at any time and without prior notice, to cancel the competition or amend these terms and conditions.